



Amrut Institute Junagadh

(Diploma Engineering College)

::- Online Grievance Redressal & Appeal Committee -::

The Grievance Redressal Cell was constituted to probe into the student grievances. The Grievance Redressal Cell attempts to address genuine problems and complaints of students whatever be the nature of the problem.

Objective

- To create a platform where students can point out their problems, regarding Academic and non academic matters.
- Get suggestions from the students for improvement.
- Take necessary steps for improvement in the light of grievances.

The students approach the Cell to voice their grievances regarding academic and non academic matters. The cell redresses the grievances at individual and class level and grievances of common interest. Students are encouraged to use the suggestion box placed on the campus to express constructive suggestions and grievances.

Complaints dropped in the 'Suggestion Box' by students and oral complaints are also redressed. All complaints are scrutinized by the management and the grievance Redressal cell. HOD/Principal/Director regularly attends to these on daily basis. The college assures students that once a complaint is made, it will be treated with confidentiality.



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